Performance Measure Results Summary

Performance Measure	Why Chosen	2010-11	2011-12	2012-13	2013-14	2014-15	Associated Objective
Compare past 3 years traffic fatalities state crash data	To measure the success of efforts to save lives	680	699	655	2016 ARR - 577 PER - 637	2016 ARR - 684 PER - 749 (Target was 644)	1.1.1
Hazardous Materials Fatality Collisions per 100 million Vehicle Miles Traveled (VMT)	To help reduce fatalities and align with goals of FMCSA to improve interstate commerce	0.01	0.01	0.002	0.004	.006 (Target was .003)	1.1.1
State Commercial Vehicle Fatality Reduction Goal	To help reduce commercial motor vehicle fatalities and improve intrastate commerce	77	113	101	73	75 (Target was 0)	1.1.1
State Hazardous Material Fatality Reduction Goal	To help reduce commercial motor vehicle fatalities and improve intrastate commerce	5	7	1	2	3 (Target was 0)	1.1.1
To decrease traffic fatalities from the 2010-2014 calendar base year average by December 31, 2015	To measure the success of efforts to save lives	828	863	767	824	819 (Target was 802)	1.1.1
To decrease serious traffic injuries from the 2010-2014 calendar base year average by December 31, 2015	Reasonable target base on last 3 years data	3261	3399	3263	3181	3302 (Target was 3210)	1.1.2
Compare past 3 years traffic fatalities state crash data	To measure the success of efforts to save lives	73,790	70,517	75,168	69,125	71,960 (Target was 68,022	1.1.3
To decrease the number of traffic collisions from the 2010-2015 calendar base year average by December 31, 2015	Reasonable target base on last 3 years data	103,088	107,024	109,846	115,619	111,400 (Target was 111,400)	1.1.3
Increase crime victims' service activities, as measured by victims served	Administration of justice is fundament to goals and objectives of OHSJP and in concert with DOJ and NHTSA requirements	70,304	80,286	71,624	67,498	93,632 (Target was N/A)	1.1.4
Commercial Motor Vehicle (CMV) Fatality Collisions per 100 million VMT	To help reduce fatalities and align with goals of FMCSA to improve interstate commerce	0.156	0.231	0.205	0.153	0.15 (Target was 0.145)	1.1.5
Motor Coach/ Passenger Carrier Fatality Collisions per 100 million Vehicle Miles Traveled (VMT)	To reduce fatalities and align with goals of FMCSA to improve interstate commerce	0.002	0.012	0.016	0.02	0.002 (Target was 0.018)	1.1.6
State Motor Coach/Passenger Fatality Reduction Goal	To reduce fatalities and align with goals of FMCSA to improve interstate commerce	5	1	7	10	1 (Target was 0)	1.1.6
Commercial Motor Vehicle Crash Reduction in Top Ten High Crash Corridors	To reduce fatalities and align with goals of FMCSA to improve interstate commerce	1024	1102	992	996	1104 (Target was 976)	1.1.7
The OHSJP will provide, through its federally grant-funded justice program projects, officer protective equipment for at least twenty law enforcement agencies as appropriate throughout the state	Officer saftey core objective and goal of DPS/ OHSJP	29	15	19	4	18 (Target was 18)	1.1.8, 1.2.1
In calendar year 2014, increase saftey events/fairs/community outreach conducted by the CROs distributing saftey materials, using the driving simulator, rollover simulator and golf cart/ goggles	To educate the public on top causation for traffic fatalities to prevent them in the future	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	807 (Target was 900)	1.1.9, 4.2.4
Conduct 600 public saftey presentations	Increase public awareness to enhance traffic saftey	907	700	700	524	2016 ARR - 524 PER - 620 (Target was 1000	1.1.10, 4.2.4
In calendar year 2014, increase proactive media interviews with Community Relations Officers and DPS Communications to promote highway saftey and traffic issues	To enhance public awareness to reduce traffic fatalities through education	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	6452 (Target was 5,500)	1.1.10, 4.2.5
Develop a TCO Recruitment Plan	To improve the quality of candidates and services delivered to the public	Agency left blank	Agency left blank	Agency left blank	0	0 (Target was 1)	1.2.2
Research and develop an illegal immigration/foreign national training program to be delivered to state and local law enforcement agencies in South Carolina	Based on need of trainings requested by other state agencies and law enforcement agencies	Agency left blank	Agency left blank	Agency left blank	15	11 (Target was 20)	1.2.3
Track trainee Turnover Reduction	Improve trainee retention, save associated training costs and enhance workforce numbers	1	8	8	2016 ARR - 14 PER - 11	2016 ARR-11 (Target was 8) PER-8 (Target was 0)	1.2.4

Performance Measure	Why Chosen	2010-11	2011-12	2012-13	2013-14	2014-15	Associated Objective
Provide training for BPS officers in emergency response	To make sure we were providing adequate service to the citizens, Governor and Legislative members	Agency left blank	Agency left blank	50%	2016 ARR - 45% PER - 50%	70% (Target was 80%)	1.2.5
Utilize current law enforcment minorites' feedback and assistance with recruiting efforts	Based on the demographics of the state to diversify our workforce	9%	6%	13%	25%	30% (Target was 24%)	2.1.1
Host Recruitment Seminars	Part of a comprehensive recruiting and hiring plan to attract qualified applicants	Agency left blank	Agency left blank	Agency left blank	12	6 (Target was 15)	2.1.1, 2.1.3
Recruit diversified workforce	To ensure recruiting efforts are increased and successful based on figures from previous years	13,870	10,716	9,776	14,919	13,117 (Target was 10,000)	2.1.1
Recruit diversified workforce	Develop a more comprehensive recruiting and hiring progress	Agency left blank	Agency left blank	Agency left blank	50%	50% (Target was 50%)	2.1.1, 2.1.3, 2.1.4
Increase health and wellness and workplace initiatives/ campaigns	To ensure recruiting efforts are increased and successful based on figures from previous years	Agency did not use PM	Agency did not use PM	17	32	2016 ARR - Offer to all employees PER - 23 (Target was Offer to all employees)	2.1.2
Track number of college graduates applicants reffered through online recruiting and university partnerships to how many actually hired	Anticipated more referrals due to advancments in technology based on comprehensive recruiting and hiring process	Agency left blank	Agency left blank	Agency left blank	4%	12% (Target was 25%)	2.1.3
Track refferal and how many applicants moved through process, to the number of applicants hired	Anticipated more referrals due to advancments in technology based on comprehensive recruiting and hiring process	Agency left blank	Agency left blank	Agency left blank	30%	38% (Target was 50%)	2.1.4
Host Recruitment Seminars	Part of a comprehensive recruiting and hiring plan to attract qualified applicants	N/A	N/A	N/A	N/A	N/A	2.1.1, 2.1.4
Reduce the agencies' successful by default" ratings for appraisal completion	To ensure employees receive feedback on performance and increase the completion rate based on previous year data	Agency left blank	Agency left blank	98%	99%	98% (Target was 80%)	2.1.4
Increase trooper retention compared to previous calendar year	Agency did not state	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	2.1.5
Identify/ host additonal training opportunities that will benefit South Carolina agencies in the areas of Human Trafficking, Fraudulent Document Recognition and Identity Fraud	State and local law enforcement education is necessary for employees	Agency left blank	Agency left blank	Agency left blank	5	3 (Target was 5)	2.2.1
Provide semi-annial external collision reconstruction training and host collision reconstruction accreditation examinations	Training in required for accreditation and required to host examinations	8	8	7	7	11 (Target was 10)	2.2.3
Conduct training for troopers on victim services and victim's rights	Provide victim services and rights training to all Troopers	Agency left blank	Agency left blank	Agency left blank	0	10 (Target was 25)	2.2.4
Develop , implement, record civilian crisis management training	Based on the number of civilian and first responders to include the House and Senate Sgt. At Arms	Agency left blank	Agency left blank	Agency left blank	37	53 (Target was 75)	2.2.5
Develop civilian awareness program	Agency did not state	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	2.2.5
Reinstitute quarterly training program	Enhance employee performance and skill set through advanced and basic law enforcement training	Agency left blank	Agency left blank	Agency left blank	60%	60% (Target was 80%)	2.2.5

Performance Measure	Why Chosen	2010-11	2011-12	2012-13	2013-14	2014-15	Associated Objective
Educate managers and supervisors on best practice in leadership and professionalism	Increasing traning for managers creates a better work environment where DPS employees are more productive and efficient and basing on prior years increased participation rates	Agency left blank	Agency left blank	Agency left blank	120	80 (Target was 60)	2.3.1
Implement online leadership/management Academy	DPS wants to create and use online management/leadship training modules (Agency selected)	Agency left blank	Agency left blank	Agency left blank	0	0 (Target was 1)	2.3.2
Provide training to managers and supervisors on employment law issues	Increasing training for managers creates a better work environment where DPS employees are more productive and efficent	Agency left blank	Agency left blank	Agency left blank	40	113 (Target was 20)	2.3.2
Satus report delivered indicating status/ progress towards external and internal due dates for achieving/ maintaining information security requirments compliance	State requirements provided that the agency needed to participate in a statewide mandate for implementing the State InfoSec program	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	30% (Target was 100%)	3.1.1
Participate in the Office of the Inspector General's statewide Information Security Initiative (Short Term Remediation Steps, Agency Self- Assessment, and Personal Information Survey) and Deloitte's security risk assessment of DPS. Apply remediation and enhancments as indicated	State requirment to be in compliance	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	20% (Target was 30%)	3.1.2
Integrate new security systems	Agency did not state	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	3.1.2
The OHSJP will continue with the rollout of SCCATTS during 2014, in an effort to increase the SCCATTS-participating law enforcement agencies statewide	Based on reports from local law enforcment agencies using SCCATTS	6	6	26	2016 ARR- 56 PER - 30	67 (Agency did not have a target)	3.2.1
Increase the use by at least three percent of DPS social media (Facebook and Twitter) by the public to obtain valuable traffic and saftey information	To enhance public awareness to reduce traffic fatalities through education	Agency left blank	Agency left blank	Agency left blank	3,089	2016 ARR - 6452 PER - 4,262 (Target was 5,500)	3.2.1, 3.2.2, 4.1.3, 4.2.3
Increase by five percent visits to the DPS web pages by the media and the public to gain important traffic and saftey information. The number of visits to the DPS web pages shows growth since the re-design in January 2014	To enhance public awareness to reduce traffic fatalities through education	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	1,959,239 (Target was 2,100,000)	3.2.3, 4.1.4, 4.2.6
Use of technology such as mainline weigh-in-motion to increase efficencies for both the motoring public and law enforcement at all weigh stations	To upfit 100% of the weigh stations with screening technology	0	0	1	2	2 (Target was 9)	3.2.4
Maintain customer feedback mechanisms	To improve customer service to employees	99%	99%	98%	98%	97% (Target was 97%)	3.2.4
Deployment of case management system for the Office of Professional Responsibility	Agency did not state	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	3.2.4
Replacement equipment is planned, budgeted, purchased and installed before end-of-life for existing equipment	Ensure that our technology systems are updated and operating cost-efficiently	60%	60%	60%	60%	80% (Target was 80%)	3.2.5
Completion, accuracy, timeless of hurricane traffic control point updates	Efficiency in emergency evacuation to ensure accurate information is provided for public safety	100%	100%	100%	100%	100% (Target was 100%)	3.2.6
Completion of collision application project	Project is necessary to transmit data to DOT to perform analysis	Agency left blank	Agency left blank	Agency left blank	75%	100% (Target was 100%)	3.2.7
Repsond to local and state law enforcment agencies' needs associated with illegal immigration/ foreign national violations	Agency did not state	Agency left blank	Agency left blank	Agency left blank	290	302 (Target was 300)	4.1.1

Performance Measure Results Summary

Performance Measure	Why Chosen	2010-11	2011-12	2012-13	2013-14	2014-15	Associated Objective
Initiate investigation into criminal activities assocaited with illegal immigration/foreign nationals in South Carolina	Based on criminal statistics	Agency left blank	Agency left blank	Agency left blank	50	33 (Target was 80)	4.1.1
Initiate criminal charges against and prosecute illegal criminal aliens/foreign involvoed in criminal activity in South Carolina	Based on criminal statistics	Agency left blank	Agency left blank	Agency left blank	127	103 (Target was 200)	4.1.1
Visit solicitor's offices and other law enforcment victim advocates	Enhance working relationships with victim advocates	216	159	Agency left blank	2016 ARR - Agency did not use PM PER - 0	47 (Target was 62)	4.1.2
Bi-weekly review of MAIT investigations to determine compliance with established and delivery protocols and delivery deadlines	To ensure all investigations were in complaince with established reconstruction principles	75%	79%	66%	92%	100% (Target was 100%)	4.1.5
Respond to information needs of the public via Freedom of Information Act requests	Agency did not state	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	4.2.1
Motor Carriers use Data Q's to challenge any citation findings of non-compliance (known as Request for Data Review). STP has a goal of responding to 100% of Dataq's	Agency did not state	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	Agency did not use PM	4.2.2